

Applications of Technology to Improve MRO Efficiency, delivering new technologies without disrupting operations



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Opportunities of new technologies and how to optimize our processes

- New technologies require skill shift of our MRO staff

The important measures to support the change story

- Watch the crucial interface between new technologies and human partners
- Change from performing to predicting maintenance
- Let the new roles come up when moving into the new process world
- Communication is key
- Make use of your cultural awareness



10 Steps of change in our business

- Communicate the Change Story
- Show “What is in for me?”
- Emphasize to import know how instead of only exporting
- Combine classic values with new technologies
- Support performance and remove obstacles
- Deploy the employees talents
- Explain & regularly communicate
- Let people grow into their role
- Sustain, don't change the change
- Celebrate success



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