

## Accessibility (ADA)

The OCCC is in compliance with the Americans with Disabilities Act (ADA) and continues to search for ways to better accommodate all visitors. Both the West Building and the North/South Building are designed with wheelchair ramps, automatic doors, passenger elevators and handicap-accessible restroom facilities.

### Braille

Throughout the facility, meeting room, restroom and elevator signs contain Braille text for our visually impaired guests.

### Electric Scooters

Electric scooters are available to OCCC guests while they are on property. FedEx Kinko's at the OCCC serves as a drop-off and pick-up location for electric scooter rentals. Because these scooters are distributed through a private company and are a high demand service, advance reservations are required. To make a reservation for an electric scooter for use at the OCCC, please contact Scootaround at (888) 441-7575.

When ordering an electric scooter, please specify which trade show or event you will be attending in order to ensure delivery of the scooter to the appropriate concourse. Please Note: There are three (3) OCCC FedEx Kinko's building locations: FedEx Kinko's in the West Hall C Lobby of the West Building/FedEx Kinko's in the North Concourse of the North/South Building/FedEx Kinko's in the South Concourse of the North/South Building. FedEx Kinko's also provides overnight scooter battery recharge.

### Parking

The OCCC has a limited number of parking spaces available for guests with disabilities at various locations for those guests visiting both our West Building and our North/South Building. Please consult with the OCCC Event Management section for further details regarding this subject.

### Restrooms

All restroom facilities are accessible for guests with disabilities.

### Telephones

The OCCC provides Text Phones (TTY) for guests with speech and hearing disabilities; these phones are located throughout the facility at most of our public telephone locations.

### Wheelchairs

The OCCC provides a limited amount of complimentary push-style wheelchairs to its guests on a first-come, first-serve basis. These wheelchairs can be acquired from the Guest Services Desk in the West Hall C Lobby of the West Building. For wheelchair loans in the North/South Building, please call (407) 685-1202 to inquire about designated pick-up locations for your upcoming show. Please Note: A form of identification may be held in exchange for the use of a wheelchair.